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	Filing Date		2001-01-19
	First Named Inventor	Steven D. Kim	
	Art Unit	2142	
	Examiner Name	Ailes, Benjamin A.	
	Attorney Docket Number	050906-1050	

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	9	Tan, Y. S., Lindquist, D. B., Rowe, T. O., and Hind, J. R., "IBM eNetwork Host On-Demand: The beginning of a new era for accessing host information in a Web environment", IBM Systems Journal, vol. 37, no. 1, pp. 133-151, Nov 1998	<input type="checkbox"/>

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10	Zhao, W., Olshefski, D., and Schulzrinne, H., "Internet Quality of Service: an Overview" Technical Report CUCS-003-00, Columbia University, 11 pages, February 2000	<input type="checkbox"/>
11	Goldszmidt, G. S., "Load Management for Scaling Up Internet Services", IEEE Network Operation and Management Symposium, vol. 3, pp. 828-835, February 1998	<input type="checkbox"/>
12	Muller, N. J., "Managing Service Level Agreements", International Journal of Network Management, vol. 9, no. 3, pp. 155 - 166, May 1999	<input type="checkbox"/>
13	Brisbin, S., "Open for Web business," Macworld, vol. 14, no. 11, pp. 153-154, November 1997	<input type="checkbox"/>
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17	Schilit, B. N., Douglis, F., Kristol, D. M., Krzyzanowski, P., Sienicki, J., and Trotter, J. A. "TeleWeb: Loosely Connected Access to the World Wide Web", Proceedings of the international World Wide Web conference on Computer networks and ISDN systems, pp 1431-1444 (16 pages), May 1996	<input type="checkbox"/>
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19	Maltzahn, C., Richardson, K. J., and Grunwald, D., "Performance Issues of Enterprise Level Web Proxies", ACM SIGMETRICS Performance Evaluation Review, vol. 25, no.1 pp. 13-23, June 1997	<input type="checkbox"/>

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